

**Get access to  
market leading  
technology to help  
you manage your  
water usage and  
drive down costs**



## Comprehensive reporting at your fingertips

We're more than just a billing company, we're committed to providing the tools and expertise to help our customers to better manage their water consumption and costs. Intelligent Water Management (IWM) combines industry-leading technology with time-earned expertise to help you reduce water consumption and hit your financial and environmental targets.

With IWM you'll get access to full visibility of your site consumption data, benchmarking analysis, historical trend data, and proactive consumption alerts.

You'll have access to intelligent reporting whenever you need it through our online portal, My Business Stream, and our team of experts are always on hand to review your data, make recommendations and keep things on track. You'll also receive a bespoke plan of monitoring and analysis, built around you and your needs.

This isn't a one-off exercise, it's a continual process. Our expert analysts will be actively working behind the scenes to identify issues and make improvements, and we'll always keep you in the loop, so you never miss an opportunity to save water or reduce risk.

**We provide  
free, interactive  
monthly IWM  
reporting tailored  
to your needs.**



## Explore the benefits of IWM



**Get access to expert insights on your water consumption**, at any time of day or night through our online portal, My Business Stream



**Have our team on hand** to create a bespoke plan for you and to proactively monitor your consumption



**Be notified of any unusual water usage** through consumption alerts



**Benchmark your sites' consumption** against any other sites in your portfolio and similar-sized organisations, and



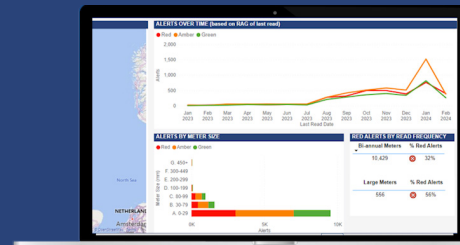
**Optimise your meters** to ensure you're not paying for a meter that's too big for your consumption.

## Be notified of any unusual water usage

With IWM, you'll be able to set up consumption alerts and be notified of any unusual spikes (or drops) in water usage. By utilising your most recent meter readings for your site, IWM is able to make a determination of the trend that your readings reveal and alert you to anything unusual.

You'll receive red alerts if your consumption shows a greater than 10% increase or an amber alert if your consumption drops by 10% or more.

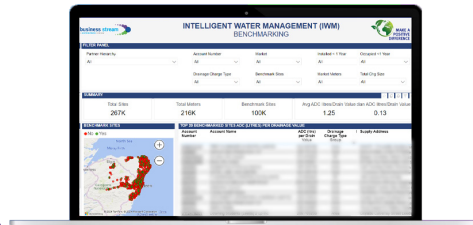
After an alert is triggered, your Account Manager will work with you to understand why and help to identify a solution, if required.



## Want to know how your usage compares to your other sites or similar businesses?

IWM can help! Our useful benchmarking report makes an assessment of your average daily consumption of water for your site(s).

Using this data, IWM will calculate the average and median values across your selected sites and highlight similar sites that have higher consumption. Essentially providing an overall 'benchmark' for your water usage.



## Are you paying too much for your water due to your meter size?

IWM's meter optimisation tool identifies your ideal meter size, based on your water usage, and can help to minimise your fixed charges.

If your water usage has changed significantly or you've moved into a new premises which previously had high water usage, your meter could be too big for the volume of water you're using. We can work with you and your wholesaler to apply for your meter size to be reduced.



## Want to know more about IWM?

Find out more or get in touch:



[business-stream.co.uk/IWM](https://business-stream.co.uk/IWM)



[sales@business-stream.co.uk](mailto:sales@business-stream.co.uk)

**business stream**

A SCOTTISH WATER COMPANY

