



Providing expert connections assistance

business stream
A SCOTTISH WATER COMPANY



Make managing your connections effortless with our end-to-end support

In Scotland, the process of applying for a network connection can be complex. Our team of experts will manage the end-to-end process on your behalf, saving you time and providing peace of mind your new connection will be delivered within agreed timescales.

Our connections assistance service is designed to streamline the new connections process, decreasing the time it takes for your connection to be approved and installed. Our team have unrivalled experience in managing the application process to get you connected and will support you through each stage from application through to commissioning.

We'll produce any designs and manage the application process from start to finish - including liaising with Scottish Water on your behalf – and we'll support you to overcome any delivery challenges. We'll also submit the application forms to Scottish Water on your behalf, manage any queries that may arise, and provide regular updates throughout the application process.

A close-up photograph of a person's hand holding a pen, pointing at a document. The document has some colorful markings. A large purple circle is overlaid on the image, containing white text. In the bottom left corner, there are two overlapping circles, one green and one blue.

We can support you with both water and waste water connections.

Benefits of connections assistance

From application to design and connection, Business Stream's end-to-end service will ensure your development receives a clean, reliable water connection within agreed timescales. By working with us, you'll benefit from:



all forms being completed to the standard expected by Scottish Water and within the agreed timescales - we'll also ensure that the information provided to them is complete and accurate



an increased level of confidence - we'll create an optimised, compliant design for your building



accurate flow rate assessment – to avoid overestimated or underestimated flow rates both of which can have long-standing consequences for the success of the development and ultimately the fixed charges on your bill, and



less chance of late surprises in the connections process that may have severe cost and time implications.



Our team can manage all physical pipe-laying groundwork

Once your connection is approved, we can assist with the design and installation of your water mains. Our team of expert engineers work alongside Water Industry Regulation Scheme (WIRS)-accredited suppliers to design, lay and test your water mains.

To find out more, please get in touch:



solutions@business-stream.co.uk

Our team are happy to chat to you at the start of your development planning to outline the core requirements for your connection.

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I always receive an excellent level of support and guidance on water connection applications with Business Stream. No matter who you speak to, there’s continuity of customer service and that is paramount to the success of getting connected.

Trustpilot review

[Click to read our case studies](#)



Need support to get your new connection?

Find out more or get in touch:



business-stream.co.uk/new-connections



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